

COMPASS

COMPASS is Virginia's response to new Comprehensive Child Welfare Information System (CCWIS) federal regulations. COMPASS represents Virginia's Comprehensive Permanency Assessment and Safety System. Beginning in 2016, Virginia Department of Social Services (VDSS) embarked on a multi-year project to modernize the department's child welfare information systems. VDSS is committed to providing staff with innovative, integrated, and web-based tools needed to provide effective child welfare services thereby accelerating service delivery and improving outcomes.

Mobile Application

The COMPASS mobile application, will be connected to Virginia's current case management system, which was acquired in Virginia in 1999. When the case management system is replaced with a more modernized system, the application will be integrated into the new system.

The mobile application will be provided in late 2019 to all case carrying Family Services Specialists and Supervisors who manage protective, prevention and permanency caseloads in child welfare. This innovative technology will maximize their time away from the office, which will accelerate service delivery and improve outcomes for children and families. The mobile application will be on iPads that can be used in both an online and offline mode. Key features include the ability to enter new case notes and read and edit ones from the case management system; Structure Decision Making (SDM) assessment tools to include: complete risk, safety, family strengths and needs, and family reunification assessments; access and update demographic and relationships; and complete forms from a 'Form library'. The mobility application will also include system generated reminders, the ability to upload pictures and other documents, take worker notes and etc.

While workers will have access to this information through a mobile application, Supervisors, Managers, regional and state staff will have access to this vital information through an online portal, which will be accessible from their desktop computers.

Vision for COMPASS

VDSS' overall vision for the COMPASS program is to:

- Meet the diverse needs of front-line workers, state and local leadership, children, alumni, families and community supports.
- Utilize innovative technology to facilitate case management and real-time reporting capabilities to achieve timely permanency and ensure the safety and well-being of children in the Commonwealth.
- Maximize the interoperability of existing and future systems that intersect with COMPASS to optimize service delivery, reduce duplicative efforts and capture the story of children and families served.